

## Stephen J. Jerger

QA, QC, RA Coach

Quality Assurance Leadership, Corrective and Preventive Action (CAPA),  
Problem Solving & Root Cause Analysis

### Summary

A QA/QC/RA professional with diverse GLP/GMP experience in pharmaceuticals (APIs and dosage forms) and medical devices; strong skills in regulatory compliance, problem solving/investigations/CAPA, cost reduction, and management of multi-site manufacturing operations; development of a quality system for a start-up company.

### Notable Achievements:

Reduced batch record review from 15+ days to less than 10 days  
Reduced batch record errors from 75% to 30%  
Developed comprehensive API cleaning validation program based on dose criterion  
Conducted international supplier quality audits  
Developed tracking/trending databases for investigations and deviations, as well as product defects for a medical device to improve product and processes

### Work History:

**08/2013 – 04/2014 AmbioPharm;** North Augusta, SC

***Director of Quality Assurance & Regulatory Affairs***

Management of quality system for API manufacturing of peptides; supervision of batch record review for release; generation and submission of Drug Master Files; host for GMP audits; tracking/trending of deviations and OOS investigations

**05/2012 – 08/2013 RxBio, Inc.;** Memphis, TN

***Associate Director of Quality Assurance***

Development of SOPs for laboratory equipment, analytical methods, and qualification of equipment for a start-up biotech company; implementation of procedures, qualification, and training to bring test laboratory into GLP compliance; auditing of GLP testing laboratory and a contract API development facility

**05/2010 – 02/2012 Zila, Inc.;** Batesville, AR

***Director of Quality***

Management of quality system for medical devices and drug products; host for regulatory inspections; maintain compliance with GMP (210/211, 820, and ISO 13845); supervision of quality activities for plastics injection molding and electronics assembly; review and approval of Risk Assessments, Design Reviews, Validation Protocols, and Validation Reports

**07/2007 – 01/2010 Celsis Laboratory Group;** St. Louis, MO

***Director, Quality Assurance***

Management of quality system for contract laboratory testing facility; implementation of a Corrective Action/Preventive Action (CAPA) system; host for client audits and FDA inspections; development of tracking/trending reports for deviations, OOS investigations, and corrected reports; negotiated quality agreements and technical agreements with clients

**12/2006 – 06/2007 Tyco Healthcare / Mallinckrodt;** St. Louis, MO

***Plant QA Manager – Product Release***

Management of batch record review and product release for API production facility

**10/2004 – 12/2006 Tyco Healthcare / Mallinckrodt; St. Louis, MO**

***Plant QC Laboratory Manager***

Management of QC laboratories (raw materials, in-process, and finished APIs); management of API stability program

**04/2002 – 09/2004 Regis Technologies, Inc.; Morton Grove, IL**

***Director, Quality Assurance***

Management of quality system for an API facility (clinical R&D development and commercial); development/implementation of a comprehensive cleaning validation program; host for client audits and FDA inspections

**12/1998 – 03/2002 SPI Polyols / SPI Pharma; New Castle, DE and Grand Haven, MI**

***Director of Quality***

Management of quality system for an API facility (clinical R&D development and commercial); development/implementation of a comprehensive cleaning validation program; host for client audits and FDA inspections

**04/2002 – 09/2004 Regis Technologies, Inc.; Morton Grove, IL**

***Director, Quality Assurance***

Management of quality system for an API facility (clinical R&D development and commercial); development/implementation of a comprehensive cleaning validation program; host for client audits and FDA inspections

**Most Significant Earlier Work:**

**11/1997 – 06/1998 Leiner Health Products; Carson, CA**

***Quality Assurance Director***

Management of QA system (receiving inspection, label control, manufacturing/packaging inspection, and batch record review/product release) for a manufacturer/packager of vitamins, nutritional supplements, and OTC products

**06/1994 – 10/1997 Ganes Chemicals, Inc.; Pennsville, NJ and Edison, NJ**

***Quality Assurance Manager***

Supervision of QA activities for two API manufacturing facilities; host for client audits and FDA inspections; developed a comprehensive cleaning validation program; conducted supplier quality audits for foreign suppliers of critical intermediates

**07/1993 – 05/1994 Boots Pharmaceuticals; Shreveport, LA**

***Quality Operations Manager***

Supervision of receiving inspection, manufacturing/packaging QA inspection, and batch record review/product release for the dosage manufacturing facility

**09/1986 – 07/1993 Boots Pharmaceuticals; Kingstree, SC**

***Quality Control Manager***

Supervision of QC laboratory and batch record review/product release for an API facility; developed purity and impurity HPLC profiles for APIs; host for FDA inspections

**Education and Certifications:**

**Bachelor of Science, Chemistry; Indiana University – Bloomington (1972)**